

## Downloading and installing SMART Notebook Software

### Step-by-step instructions for Windows and Apple Macs

DET has licensed the SMART Notebook software for use on staff and student computers both at school and at home.

**Please note that there is no technical support provided for home computers.**

Before downloading the files at home you may wish to check that downloading in excess of 680MB of files will not cause you to exceed any ISP download limits on your internet access.

SMART Notebook software is now available for staff to download via the DET Portal using the following steps:

1. Open your web browser (Internet Explorer or Firefox) and go to <https://portal.det.nsw.edu.au/>

Logon to the portal using your DET user ID eg. *jane.citizen7* and your password

Click the “I accept” box if you accept the logon conditions. You will be taken to the main portal screen.

Click on the [My websites](#) tab

The screenshot shows the 'Our Intranet' page for the NSW Department of Education & Training. The navigation bar includes tabs for 'My portal', 'My applications', 'My websites' (which is circled in red), 'My training', 'My favourites', and 'My learning tools'. The 'My Websites' section is active, displaying a heading and explanatory text about the list of websites. On the right side, there are links for 'Take me to...' and 'Portal Help'.

Our Intranet  
NSW Department of Education & Training

Logged in as

My portal My applications **My websites** My training My favourites My learning tools

**My Websites**

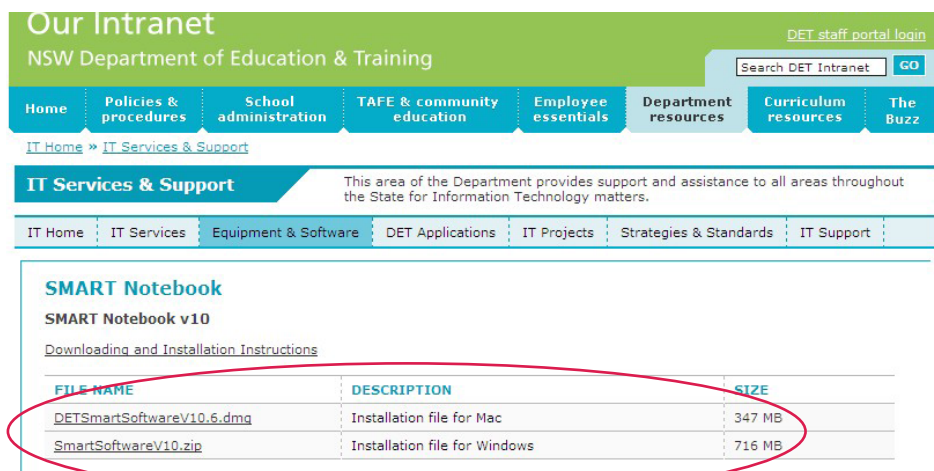
This section lists those useful Intranet and Internet websites that your Portal log-in gives you access to.

Which links you see is determined by several factors, including your Portal Role, Location Number and Group memberships. For further information refer to the Help - My websites link.

Take me to  
Portal Help

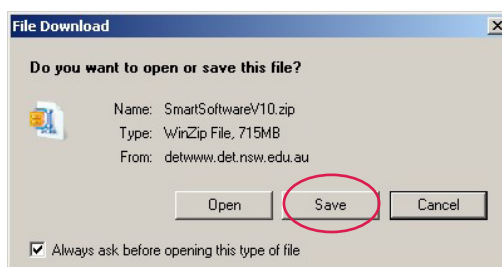
## 2. Scroll down the alphabetical list and you will see a link titled [SMART Notebook Software Download](#)

Click on this link and it will take you to a DET Intranet page for downloading the SMART Notebook software for PC or Mac:



## 3. For Windows:

click on the [SmartSoftwareV10.zip](#) link. You will then see a selection box like the one below.

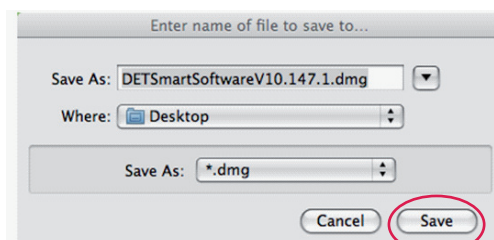


Select [Save](#).

[Save](#) this file either to your computer or to a USB portable memory stick or similar storage device. It may take some time for this file to download as it is in excess of 650MB.

For [Mac](#):  
[dependent on the mouse connected to the Mac:](#)

either right mouse click OR "Control Click" on the link [DETSmartSoftwareV10.147.1.dmg](#) and select [Save](#) link as.



[Save](#) this file either to your computer or to a USB portable memory stick or similar storage device. It may take some time for this file to download as it is in excess of 650MB.

Upon completion of the download, follow the instructions for installing to PC or Mac on the following pages.

# To install SMART Notebook Software on a PC (Windows)

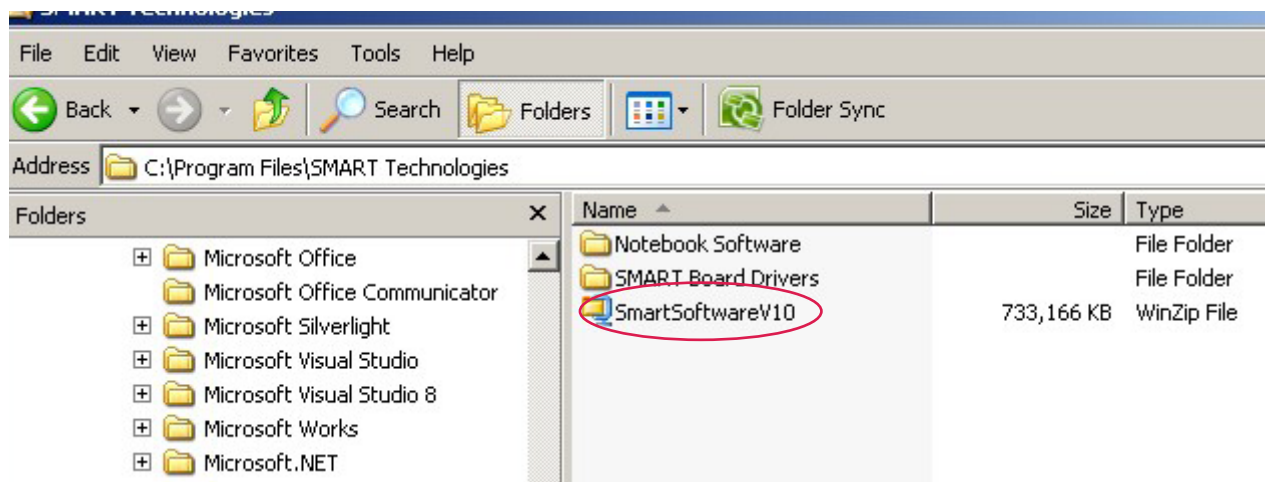
## Before you begin:

Before proceeding to installation on a PC, you must have [Administrator rights](#) on the PC.

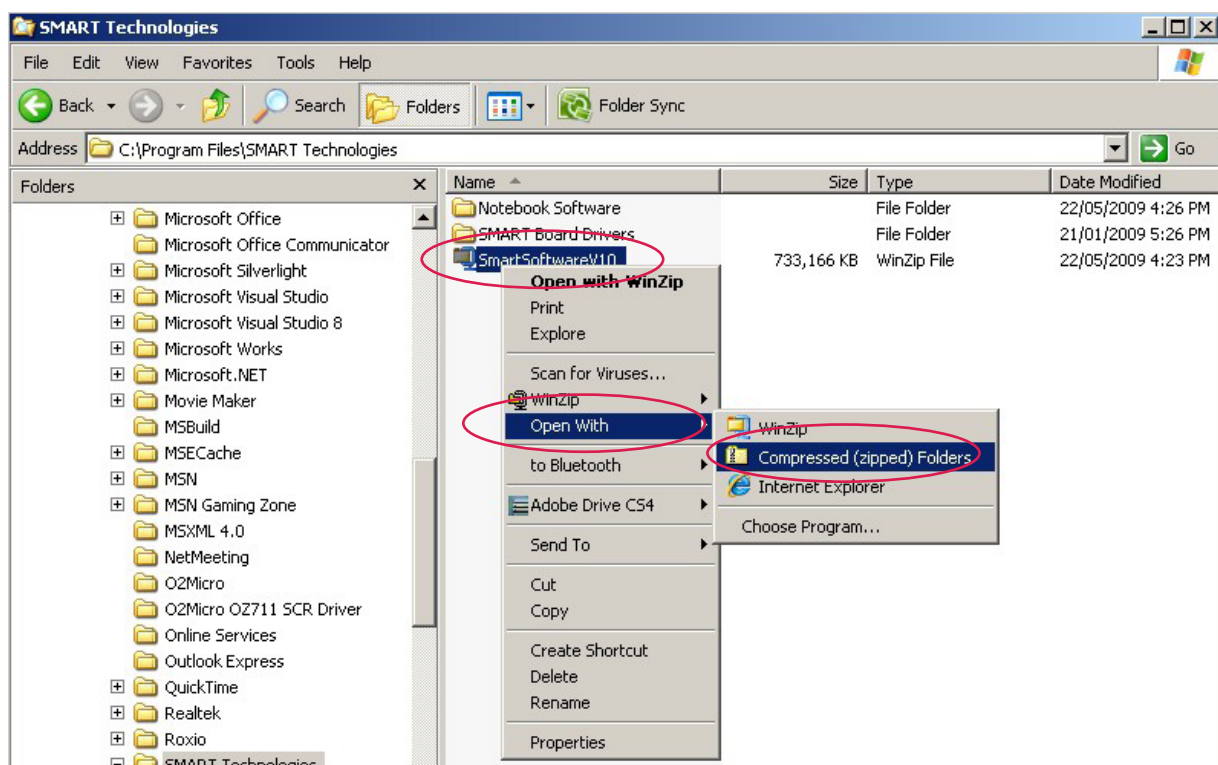
**If your logon does not have administrator rights you will not be able to complete the installation.**

If you have a previous version of SMART Notebook installed OR a trial version, it is recommended that you [back up any notebooks and media files you may have created prior to this installation.](#)

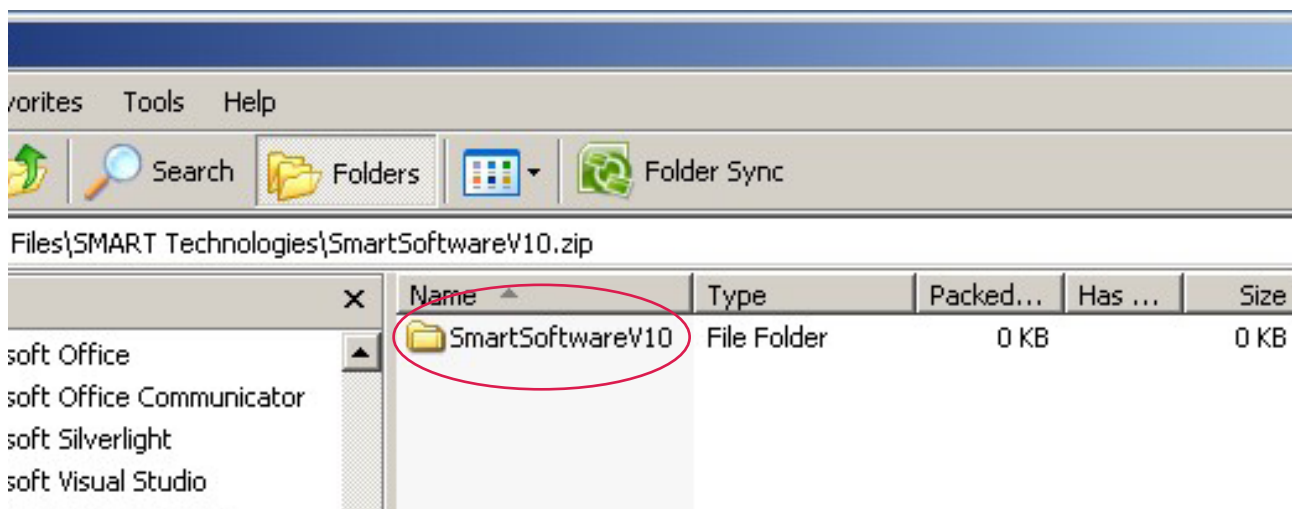
1. Close all other software running on your PC, such as Microsoft Word, Outlook or Internet Explorer.
2. Locate the file [SmartSoftwareV10.zip](#).



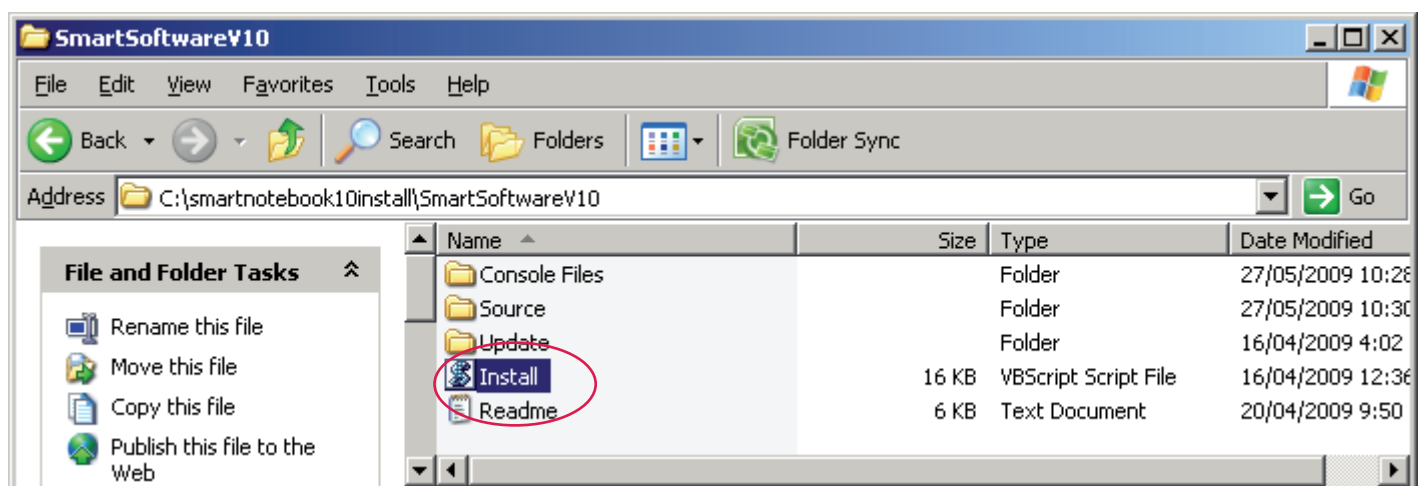
3. Right click on the file, select [Open with](#) and then [Compressed \(zipped\) Folders](#).



#### 4. Double click on the folder SmartSoftwareV10.



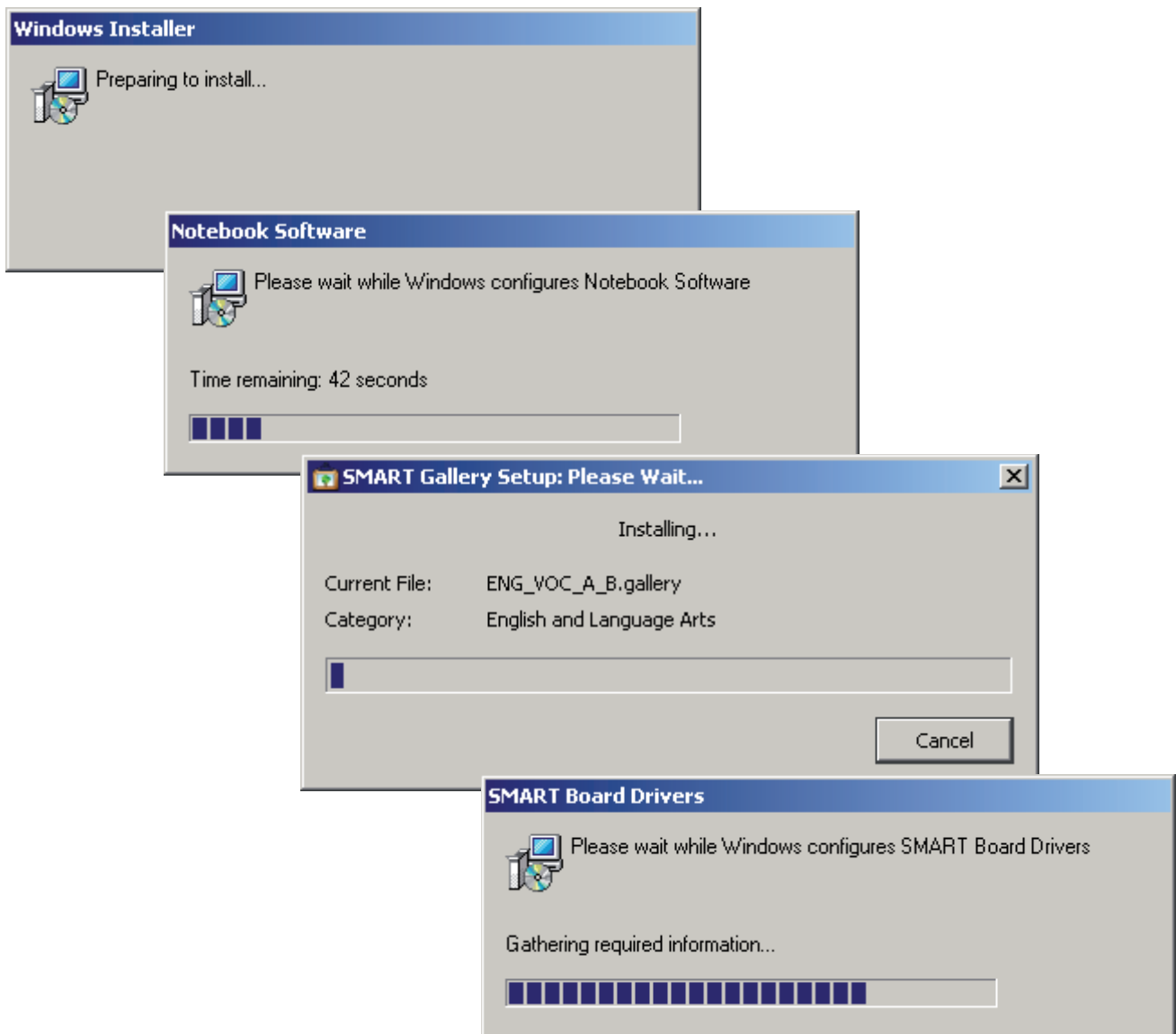
#### 5. Double click the file labelled Install



#### 4. The installation process may take up to 10 minutes.

During this time boxes (such as the 4 below) may open, showing the progress of the installation process.

**Note:** no action is required at this point.



Soon after this the installation will be completed.

You may [close](#) the Windows Explorer window that is showing the Install file referred to previously.

It is recommended that the PC is rebooted following the completion of the installation.

## Running the Notebook Software

After installation you should see a new icon on your desktop titled [Notebook Software 10](#).

[Double click](#) on this icon to start Notebook.

Alternatively, go to

[Start > Programs > SMART Technologies > Notebook Software > Notebook Software 10](#)

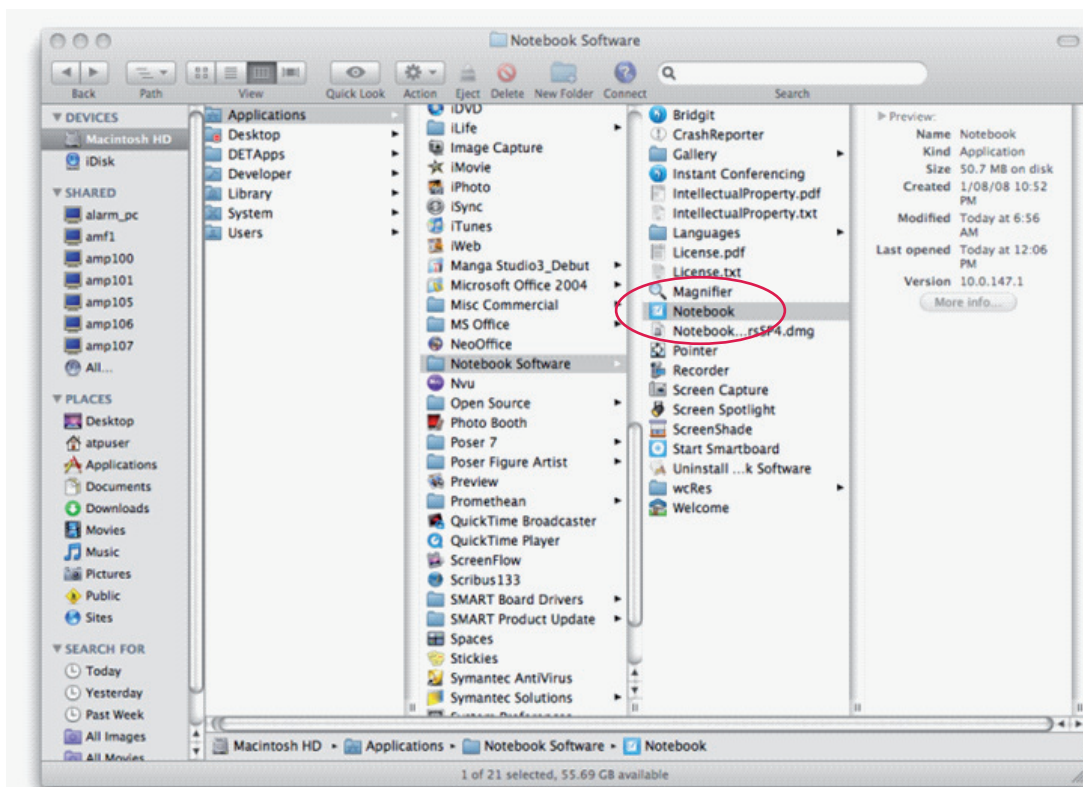


# To install SMART Notebook Software on an Apple Mac

1. Locate and Double click the installer [DETSmartSoftwareV10.147.1.pkg](#).
2. Open the [DETSmartSoftwareV10.147.1.pkg](#) file and follow the prompts for installation.

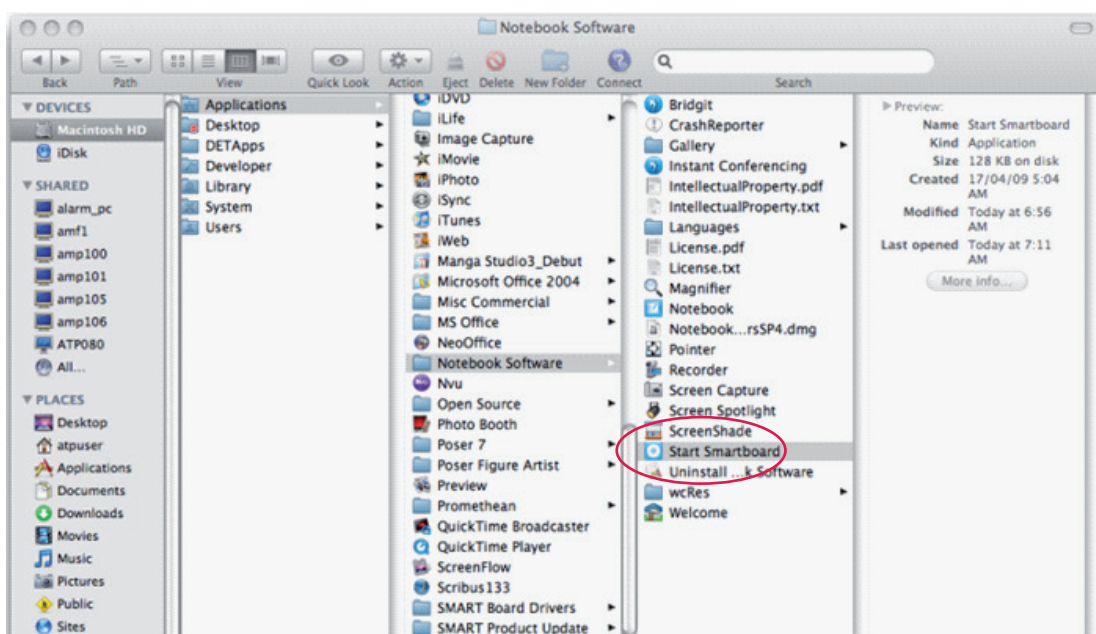
## Running the Notebook Software

Following installation, the [Notebook](#) folder will be available in the [Applications>Notebook Software](#) folder



## Starting the board drivers

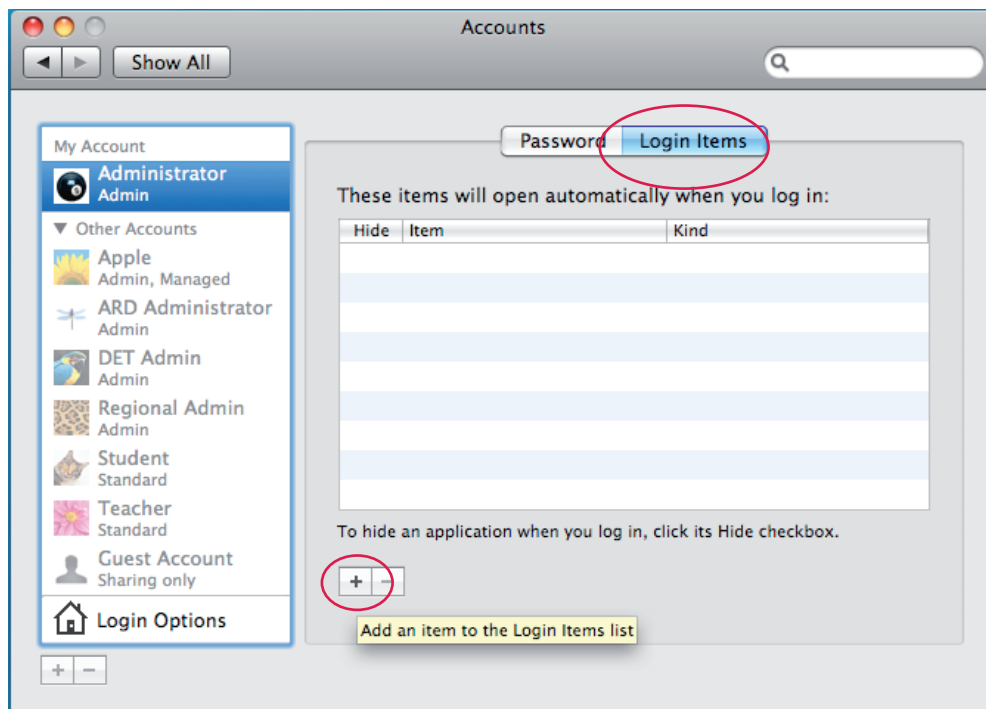
To start the drivers manually plug in the IWB and go to [Applications>Notebook Software](#) then double click [Start Smartboard](#). This will start the board service and run Smartboard tools.



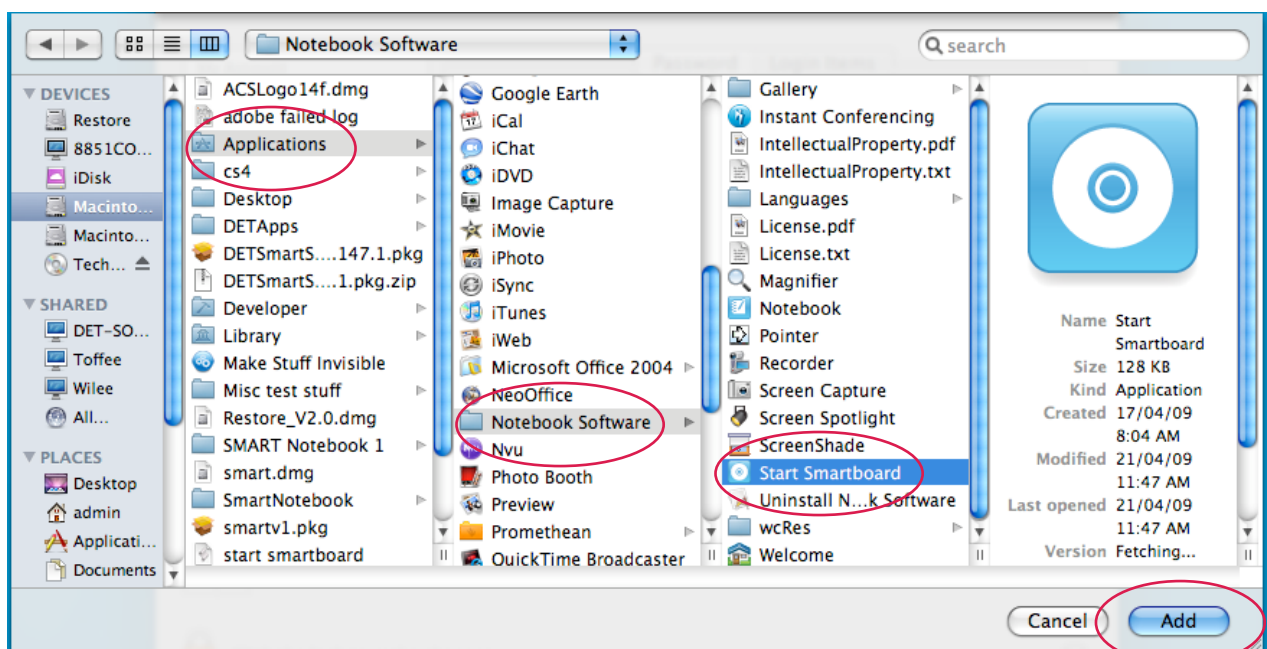
# Starting the board drivers automatically

If your IWB is always connected to your Mac and you want to start the board service each time you log in please follow the steps below.

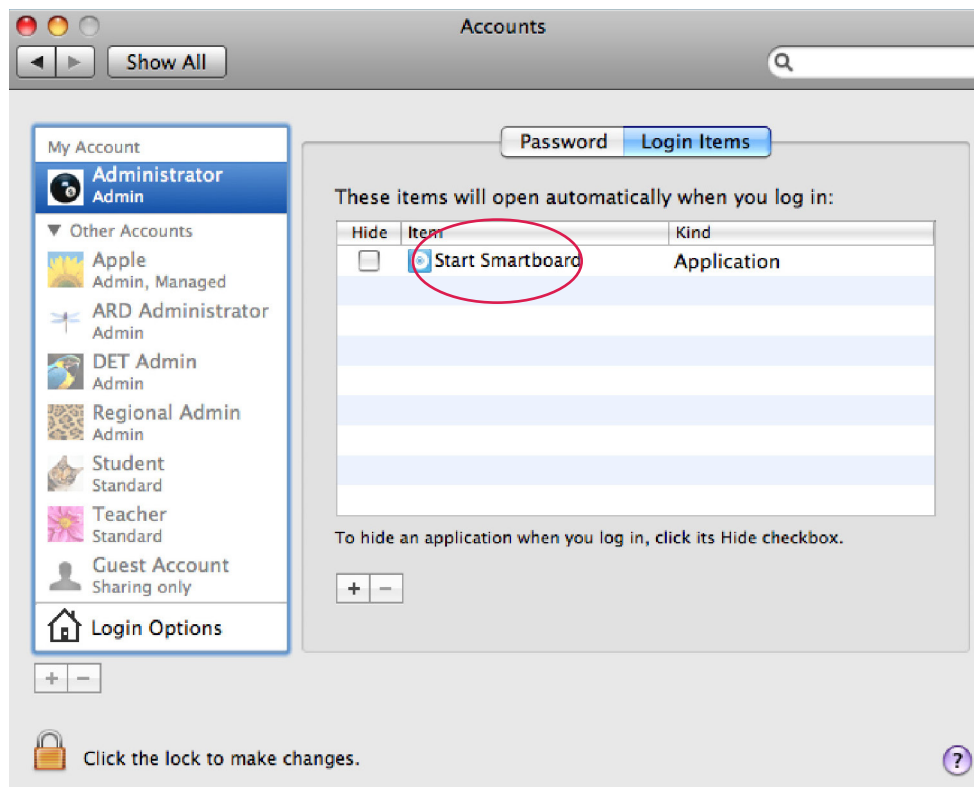
1. Open the [System Preferences](#) and open the [Accounts](#) preference pane.
2. Select your account and click [Login Items](#).  
Click the + button to add a login item.



4. Locate [Start Smartboard](#) in the [Applications>Notebook Software](#) folder.  
Select [Start Smartboard](#) and then click [Add](#).



Start Smartboard will now start each time you log in to your Mac.



Note:

*This package has been tested on Mac OS 10.4 and 10.5.*

*This Version **does not** support Mac OS 10.3.*